

Dear guests,

Due to the COVID-19 pandemic, the Austrian Federal Government has set up new rules for the accommodation providers, which we would like to inform you about:

**1. Check-in only with "evidence of a low epidemiological risk":**

We ask for your understanding that we are only allowed to accommodate you if you show us proof of the following requirements:

1. Vaccinated persons:

- a. First vaccination at least 22 days after the shot, whereby this must not be more than three months ago.
- b. Second vaccination, whereby the first shot must not be more than nine months ago.
- c. One vaccination at least 22 days after the vaccination - for one-shot vaccines, or if there has been proof of an infection at least 21 days before the shot. In both cases, the vaccination must not have been more than nine months ago.

2. Recovered persons:

- a. Medical or official proof of a molecular-biological confirmed infection within the last 6 months before arrival.
- b. Proof of neutralizing antibodies, which must not be older than three months.

3. Tested persons:

- a. negative PCR test within 72 hours of arrival.
- b. negative antigen test (test street, doctor, pharmacy) within 48 hours.
- c. negative antigen self-test (with official confirmation) within 24 hours.

4. Children up to the age of 10 without the above requirements.

**Please note that we are not allowed to let you move into the apartment if you cannot provide any of the above evidence!**

You will find an overview of the test facilities in the region [here](#).

As long as they are available for us, you can also get an antigen self-test at our reception (registration required at [selbsttest.tirol](#)). This test is then valid for 24 hours.

If you arrive outside of our reception hours, we may ask you to send us a photo or pdf of the required evidence via WhatsApp or by e-mail before entering the house.

Once you have checked in, the proof is sufficient for your entire stay at our place. Only for the entry to our fitness room and to our children's playroom an up-to-date proof is always required.

## 2. Data collection for contact tracing:

We are obliged to note at least one valid telephone number per guest group and (if available) an email address for contact tracing.

As evidence to the authorities, we will record both the contact details and the data on the required evidence for the check-in with an appendix to the registration form or - with your consent - simply take a photo thereof.

## 3. New house rules:

New official regulations have come into force in order to prevent infections in our house:

1. In principle, you only need up-to-date 'proof of a low epidemiological risk' (see above) for the check-in. Without a valid proof, however
  - a. you must wear a tight-fitting mask over your mouth and nose in all public areas of the house. This obligation does not apply to children under 6 years of age.
  - b. you must not enter our fitness room and our children's playroom.
2. You preferably do not use cash payment.
3. If you suspect that you have COVID-19, do not leave the apartment, and do not come to us at the reception. You inform us under the telephone number +43 676 6506518. You then also call the Austrian Corona hotline at the 24h emergency number 1450 and follow their instructions.
4. Despite and because of these measures, you enjoy your vacation to the fullest;)

We ask you to note that these rules of conduct are official requirements that we must all comply with and non-compliance with which is punishable. As hosts, we are obliged to warn you in the event of non-compliance and to notify the security authorities in the event of persistent refusal.

Since we will certainly all adhere to the guidelines, your holiday will be a little different from what you are used to before, but it will certainly be a wonderful experience despite all the adversities.

TOGETHER WE WILL STAY HEALTHY!